



RETURNS FORM

Please complete this form in full and either take it to store with you or include it in any parcel being returned.

Customer address:	Delivery address: Jewellery Minted PO Box 1234 Birmingham B1 3NJ	Order number:
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Item code	Item description	Quantity returned	Return code	Refund

Reason for return codes:

A- Faulty **B** - Incorrect item **C** - Didn't arrive in time **D** - Don't like **E** - Wrong Size

Additional comments:

Return Instructions

Print out this form and fill it out in full.

Place the filled-out form and all goods including all boxes and receipts into a parcel and send via Royal Mail Special Delivery

Jewellery Minted Limited
PO Box 1234
Birmingham
B13NJ

Refunds will only be accepted if the items are unworn and the original packaging is provided. Please also include a copy of your invoice.

Refunds will be issued by Jewellery Minted within 48 hours of receiving the returned item. Refund payments typically take up to 5 working days to appear within your account, although this varies depending on your bank. Please speak with your bank or building society to ascertain the timeframe.

We strongly suggest that the buyer uses Royal Mail Special Delivery when returning items and makes sure the item is insured for the correct amount.

Jewellery Minted is not liable for any products that get damaged or lost in transit on their way back to us.

For reasons of hygiene Jewellery Minted does not offer refunds or exchanges on earrings. This does not affect your statutory rights.